



## Your Pharmacy Benefit

Starting July 1, 2023

# What's new with your pharmacy benefit starting July 1, 2023?

Your 2023 pharmacy benefit offers you easy access to your prescription drugs through more than 62,000 pharmacies in the ClearScript National Pharmacy Network and through Fairview Mail Service Pharmacy.

There are a few important updates to your prescription drug benefit:

## New Member ID Cards

You will be receiving a new combined medical and pharmacy ID Card in the mail in June. The ID card includes new prescription benefit information that begins July 1, 2023. Make sure you present your new ID card at your pharmacy for any prescriptions filled on or after July 1st.

The pharmacist will need the information on the back of your new ID card to process your prescriptions after July 1st, including:

- RX Group #
- New BIN: 003585
- New PCN: ASPROD1

## Member Service Contact Information

You will find a new telephone number for ClearScript Member Services on your new ID card.

**Until June 30, 2023**, continue to contact the ClearScript Member Service Center at the number on the back of your current ID card.

**Beginning July 1, 2023**, please contact our Member Service Center at the number on the back of your new ID card.

## Formulary Updates

Most people will not be affected by updates to the ClearScript formulary in the new plan year. However, there are some differences that may impact a small number of members.

If you fill a prescription for a drug that is moving to a different, higher cost formulary tier, ClearScript will send you a letter in advance of the change.

If you fill a prescription for a drug that has a new prior authorization requirement or if your drug is becoming excluded from the formulary starting July 1st, your benefit will allow one grace fill in the first 90 days after the start of your plan year (through September 29, 2023). You will receive a letter after your one grace fill to let you know what you can do to get your future prescriptions filled without delay.

## New Member Portal and Mobile App

ClearScript is introducing a new easy-to-access member portal and MyRxInfo mobile app that will help you take control of your health and your prescription drug costs. These new personalized tools allow you to easily manage your pharmacy benefit and make informed decisions.

If you currently have a member account through the ClearScript website, you will need to create a new account on the new portal on or after July 1st.

### What's new on the member portal?



#### Pricing, Savings & Adherence

See prescription drug information and find ways you may be able to save money.

- View your claims history and the past price for a current prescription drug\*
- See upcoming refills
- Identify new prescription drug price
- Review cost-savings options\*\*



#### View Prescription Drug Information

Know more about the prescriptions you take, including:

- Indications or what conditions the prescription drug is used to treat
- Potential side effects
- Drug interactions
- Generic or therapeutic alternatives



#### Pharmacy locator

View information about different pharmacies.

- Find a pharmacy near you
- View interactive map and get driving directions
- Find lowest-cost drug options

*\*For claims paid after July 1, 2023*

*\*\*Per your benefit design*



#### Benefit Highlights

Understand more about your benefit plan.

- View member copays
- Formulary status of drugs
- View accumulators
- View year-to-date drug spend



#### Convenience

ClearScript offers convenience at your fingertips.

- Print/access ID card
- View/update account information, password & email
- View prescription history\*
- Manage dependent accounts when authorized

#### New! MyRxInfo Mobile App

Starting July 1st, search for and download the [MyRxInfo mobile app](#) at the App Store or Google Play to access the same personalized information on the member portal.

### How do you get started?

Starting July 1st, go to [clearscript.org/members](https://clearscript.org/members) on your computer or mobile device to register for a new account. You will need the member ID from your new card, your name, and date of birth.

## Fairview Mail Service Pharmacy and Fairview Specialty Pharmacy

Fairview Mail Service Pharmacy will continue to be your designated provider for mail-order prescriptions covered by your pharmacy benefit. Call 1-866-377-6245 (toll free) or 612-672-5261 (MN local).

Fairview Specialty Pharmacy will continue to be your designated provider for filling specialty prescriptions covered by your plan. Call 1-800-595-7140.

You will continue to receive the same personalized service through Fairview Mail and Fairview Specialty. However, please provide your new ID Card to the pharmacy starting July 1, 2023, to update your pharmacy benefit information.